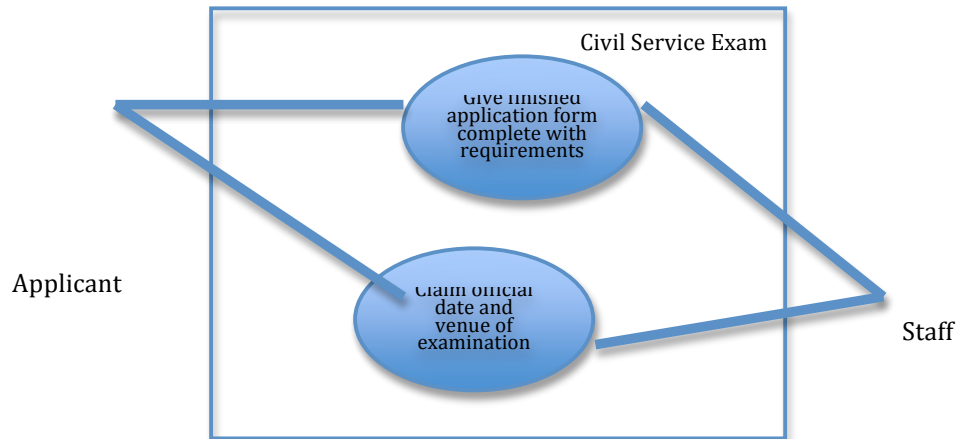


Use Case Diagram



Use Case Narrative

- I. Identification Summary
 - a. Title: Civil Service Examination
 - b. Summary: This allows the applicant to acquire a Civil Service Exam managed by the Philippine Civil Service Commission.
 - c. Actors: Applicant, Staff
- II. Flow of Events
 - a. Precondition
 - i. The applicant must be in proper age of discretion.
 - b. Main Success Scenario
 - i. The applicant asks the front desk personnel for the application and also, receives the Civil Service Eligibility examination.
 - ii. The applicant presents the finished CSE exam application form with requirements and also, receives the schedule and venue for the exam.
 - c. Alternative Sequences
 - i. From 2
 1. The applicant presents an incomplete form
 2. The staff asks to complete necessary fields and accepts
 3. *Go back to 3
 - ii. From 3
 1. The applicant asks for a new examination schedule because of inavailability from the first proposed schedule.

2. The staff postpones the initial proposed schedule to a new date where the applicant will be available.

d. Error Sequences

i. From 0

1. The applicant is still a minor
2. *USE CASE FAILED

ii. From 0

1. The Commission Office is closed
2. *USE CASE FAILED

iii. From 1

1. The applicant has insufficient requirements
2. *USE CASE FAILED

e. Post Conditions

- i. The applicant can take the test for Civil Service

III. User Interface

- a. The input/output mechanisms available to the citizen must be:

- i. The Civil Service Commission Office

IV. Non-Functional Requirements

- a. Response Time: The situation depends on the number of people lining up for information and requests.
- b. Confidentiality: The transaction is done in privacy, and the cashier is to safely keep the payments in order.
- c. Availability: Applicants tend to ask for information at the last minute, so it is expected that the queue will be filled with people.
- d. Frequency: The Office is only available at certain hours. (8am-12nn and 1pm-5pm)
- e. Integrity: The employees' area is always guarded by officers to safely keep the essential objects inside.